

# DERLIN

## CONSTRUCTION LTD

British Rail Goods Yard, 305 Horn Lane, Acton W3 9EH

### MANAGEMENT POLICY STATEMENT

(BS EN ISO 9001:2015)

Based upon consideration of services provided, the scope of Derlin Construction management control system includes for the undertaking of civils works within the railway sector and building, civils and groundwork's for a varied range of residential customers.

Our strategic intent is to continue in maintaining honesty, excellence, respect and integrity in all aspects of our business activities, whilst reflecting the highest ethical standards in relationships with our customers, employees, suppliers and service providers by additionally

- Striving for continual improvement of business processes and performance output
- Establishing objectives to help communicate and support business direction
- Remaining aware of and understanding internal and external interested party concerns identified through analysis of risks both facing and resultant of business processes and activities
- Retaining an understanding of the importance of duties/roles and their direct relevance to the continuing success of the business
- Seeking structured feedback from customers, to support efforts of enhancing perceived levels of satisfaction

Our policy statement will further support determination of measurable key objectives for improvement and likewise be subject of review as a minimum annually, in order to confirm on-going suitability and compliance with BS EN ISO 9001:2015.

On behalf of Derlin Construction Limited



John McCormack - Managing Director